### CAMPSITE PRE ROLLAND

# **RULES AND REGULATIONS**

## 1 – GENERAL TERMS

### 1° Terms of entry

Nobody is authorized to enter, settle or stay on a campsite without the previous authorization of the manager or manager's representative and following the indicated timetable. The manager must make sure that the campsite is correctly maintained and that the rules and regulations are respected.

By staying on the campsite, you agree to accept and comply with these rules and regulations.

No one may set up residence on the campsite.

### 2° Police formalities

Unaccompanied minors will only be admitted with the written authorization of their parents.

Pursuant to article R. 611-35 of the Code of Entry and Residence of Foreigners and Asylum Rights, the manager is bound to ask customers of foreign nationality to complete and sign an individual police file ("fiche individuelle de police") on arrival. This must include, notably:

- 1° Your last name and first names;
- 2° Your date and place of birth;
- 3° Your nationality;
- 4° Your usual place of domicile.

Children under 15 may be included on the file of one of the parents.

### 3° Setting up

The open-air accommodation and related equipment must be mounted on the pitch indicated to you by the campsite manager or the manager's representative.

### **4° Information center**

July-August: open from 9:00 to 13:00 and from 14:00 to 19:30. April-May-June-September: open from 9:30 to 12:30 and from 15:00 to

The information center provides full information on campsite facilities, where to purchase food, sports facilities, interesting sights and useful addresses.

# **5° Information**

These rules and regulations are displayed at the campsite entrance and at the information center. They can be delivered to any customer on request. Classified campsites must display the number of stars with the reference "tourisme" ("tourism") or "loisirs" ("recreation"), and the number of tourism or recreational pitches.

The prices of the different services provided must be notified to customers and displayed in the reception area, as stipulated by the government minister responsible for consumer affairs.

# 6° Terms of departure

Customers are requested to notify the information center the day before their departure. If campers wish to leave the campsite before the information center opens, they must settle their bill the day before.

# 7° Noise and silence

Customers are requested to avoid making any noise or conversing in a way which may disturb their neighbors and to keep sound systems turned down. Please close car doors and boots as quietly as possible.

Pets accepted with supplement (except for 1st and 2nd category dogs, which are strictly prohibited throughout the campsite):

- In the rentals: 1 single pet is allowed in the rentals (except in the 6-person mobile homes).
- On the pitches: 2 maximum per pitch.

And only under the following conditions:

- The animal must be tattooed and vaccinated (health record requested on arrival).
- The animal must be tied to the pitch, kept on a leash in the campsite, and its droppings managed by the owner.
- The animal may under no circumstances be left alone on a pitch or in a rental in the absence of its owners.

The manager ensures the tranquility of his customers by setting schedules during which silence must be total.

Complete silence is required between 10pm and 7am. The management must guarantee the tranquility of its customers by setting times during which absolute silence must be respected.

### 8° Visitors

After being authorized by the manager or manager's representative, visitors will be allowed to enter the campsite under campers' responsibility.

Customers may receive one or more visitors at the information center. Visitors can use campsite services and installations. However, use of these facilities may be subject to charges and the rates must be displayed at the entrance to the campsite and in the reception office. Visitors don't have free access to the swimming pool.

Visitors' cars are not allowed on the campsite.

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# 9° Traffic and parking

Inside the campsite speed is limited to 10 km/h.

Traffic is permitted from 07:30 to 22:00 (July-August) and from 07:30 to 21:00 (April-May-June-September). Only campers staying on the campsite may drive their vehicles within the campsite precincts. It is strictly prohibited to park on pitches reserved for accommodation unless a parking space is provided for the purpose. Parked vehicles may not obstruct traffic or prevent newly arrived customers from occupying their pitch.

# 10° Upkeep of the campsite and its facilities

Campers must not behave in any way which could compromise the cleanliness, hygiene or appearance of the campsite or its facilities, especially the sanitary installations.

Put household refuse, scraps of any kind and papers into bins in front of the campsite (place Pierre Richard Willm).

It is prohibited to wash clothes and utensils anywhere except in the sinks provided.

Washing can be hung out in the drying room. However, it may be hung out near the tents and caravans until 10am providing it does not cause annoyance to the neighbors. Do not damage trees, plants and flowers. It is not permitted to hammer nails into trees, cut branches or plant vegetation. Do not mark off pitches by yourself. Do not dig holes in the ground. Any repairs for damage made to plants, fences, campsite land or installations are payable by the offender. During their stay, campers must maintain the pitches in the same state as they found them when they arrived.

### 11° Security

For the comfort of campers, the campsite gate is closed at night (from 22h to 7h in July-August) (21h to 7h30 in April-May-June-September). Outside these hours, cars will have to park outside. A pedestrian access can be opened 24/24 by a code, which will be given to you at the reception the day of your arrival. The access codes may not be communicated to persons not staying on the campsite.

### a) Fire

Open fires (wood, charcoal, etc.) are prohibited. Stoves must be kept in good condition and must not be used in hazardous conditions. In the case of fire, notify the campsite manager immediately. Campers may use the fire extinguishers if necessary. A first-aid kit is available at the information center.

### b) Theft

The management is responsible for objects left at the information center and is also liable for general surveillance of the campsite. Campers are responsible for their own pitch and must warn the management of anything suspicious.

Although the campsite is supervised, campers are requested to take the usual precautions surrounding their possessions.

# 12° Games

No violent games or games that could cause annoyance to other campers are allowed close to the campsite facilities. The meeting room may only be used for quiet games.

Parents must always supervise their children and children must leave the playground at 22:00.

### 13° Unoccupied tents and caravans

Unoccupied tents or caravans may only be left on the campsite with the campsite manager's approval and on the pitch designated. A tax may be charged for caravans or tents which are left permanently on the campsite; the amount is indicated at the Information center. This service may be charged for.

# 14° Infringement of these rules and regulations

Should a camper disturb other campers or refuse to comply with these rules and regulations, the manager or manager's representative is entitled to issue formal notice, either orally or if necessary, in writing, to stop the disturbance.

In the case of serious or repeated infringement of these rules and regulations after formal notice has been served by the manager, the manager may terminate the contract.

In case of a criminal offence, the manager may call the police.